

2020 Warranty Information

So you don't need to read hundreds of fine print words, here is our warranty policy.

If it is made by Assenmacher Specialty Tools (in most cases branded like this with AST Logo) the tool has a **5-year warranty** starting from date of purchase.

These are the tools that we may have sold that **DO NOT** have a five-year warranty:

Hazet and Stahlwille Tools only carry a 1-year warranty, if they were purchased DIRECTLY from AST.

We are not the only company in the USA selling Hazet and Stahlwille. We only warranty a tool that we sold. For the past year, there are only 3 or 4 products numbers of Stahlwille and Hazet that we sell.

Tools that are supposed to wear with use **<u>DO NOT</u>** have any warranty: T314, Copper Hammer, TM# Hammer nuts, and Aluminum soft jaws (ALSJ05)





If ONLY a single part of a set or kit is defective, we ONLY warranty that one individual part. Let's not put good parts in the landfill. If you just need a o-ring a seal or screw, call us. We can only replace and item if we still carry it.

Oil Filter Wrenches:

We do NOT warranty oil filter wrenches stamped 2012 or older.



HOW and WHERE to send defective items:

Defective Products: Call or Email us for an RGA number, then send freight prepaid, by the customer, to AST for inspection. Warranty is handled by replacing the defective item, or the defective part of the item. AST will only cover UPS/Ground return shipping, to the customer, for warranty items.

Assenmacher Specialty Tools, Inc., 6440 Odell Place. Boulder, CO 80301 USA ATTN: WARRANTY

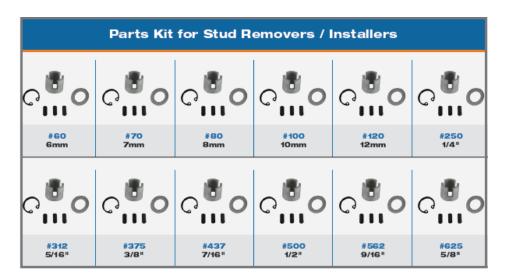
Include name, address, telephone number and a short description of the problem. All items returned will be inspected and if found defective, will be either repaired or replaced at the option of the manufacturer. If an item has already been discontinued, it can only be replaced if stock exists.

AST tools are designed for HAND USE ONLY! AST impact sockets with black finish are the exception. The use of impact tools will automatically void warranty.



Stud Removers: Internal Parts can be replaced

• Internal parts: DO NOT send in your stud remover that only needs the internal parts replaced. The table below indicates replacement numbers for the internal parts to order.





Sockets marked "For Hand Use Only", will not be warranted if damaged by use with a Power/Impact Tool.